

ATM PIN Regeneration through Internet Banking

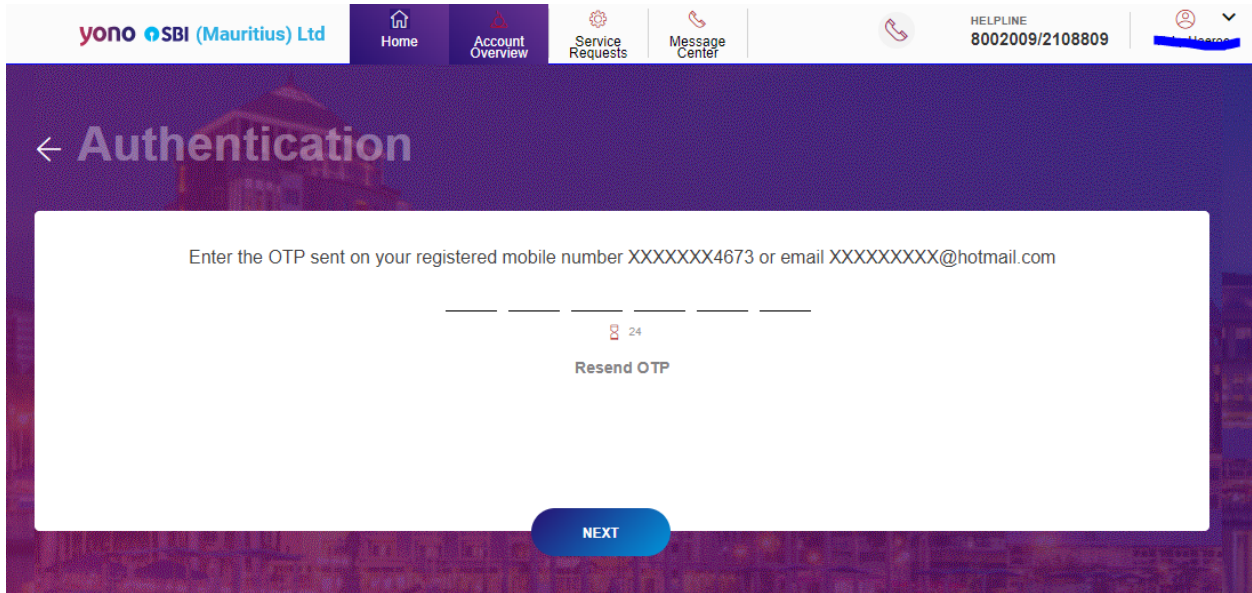
Step 1 : From Quick Links > Select ATM/Debit Card

The screenshot shows the YONO SBI (Mauritius) Ltd internet banking dashboard. The top navigation bar includes the logo, a home icon, and links for Account Overview, Service Requests, and Message Center. A helpline number (8002009/2108809) and a user profile icon are also visible. The main content area is divided into three sections: Account Overview, Quick Payments, and Quick Links. Under Account Overview, there are three cards for Operative Accounts, Deposits Accounts, and Loan Accounts. Under Quick Payments, there are three cards for Fund Transfer, INR Remittance, and Bill Payments, along with a Manage Beneficiaries button. Under Quick Links, there are seven cards: Spend Analysis, Request Appointment, ATM / Debit Card (highlighted), Cheque, Personal Details, Security Settings, and Mails. At the bottom, there are three promotional banners for Home Loan, CAR LOAN, and LOAN AGAINST FIXED DEPOSITS.

Step 2 : Click on ATM Pin Regeneration

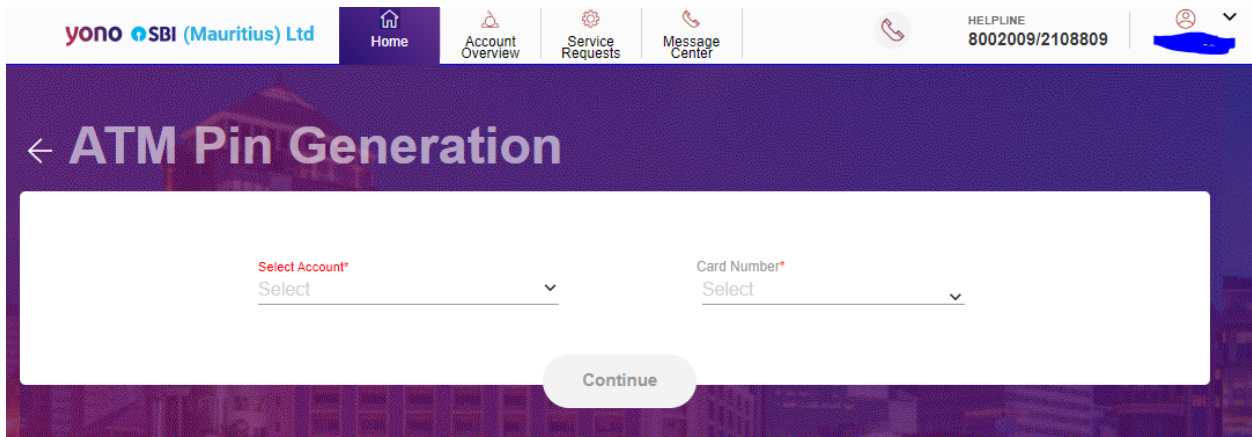
The screenshot shows the YONO SBI (Mauritius) Ltd internet banking 'ATM Card Services' page. The top navigation bar is identical to the previous screenshot. The main content area is titled 'ATM Card Services' and features four service cards: Block Debit Card, ATM Pin Generation (highlighted), New ATM Card Activation, and Application for a New Card Online. The background of the page shows a cityscape at night.

Step 3: User will Received OTP on registered mobile number or email depending upon OTP preferences



Step 4: After Inserting the below screen will appear

User will need to select a/c and then chose card number



Step 5: After inserting A/C number and card number > User will be requested to input 4 digits PIN Code

yono SBI (Mauritius) Ltd

Home Account Overview Service Requests Message Center HELPLINE 8002009/2108809

← ATM Pin Generation

Select Account*
XXXX-1101 (MUR) - XXXX-1101

Card Number*
XXXX-5825

Enter a new 4 digit PIN for the selected ATM Card:

Continue

Step 6: User will be prompted to re enter the 4 Digits Pin Code again and Submit

yono SBI (Mauritius) Ltd

Home Account Overview Service Requests Message Center HELPLINE 8002009/2108809

← Preview and Confirm

Card Details

Account
XXXX-1101(MUR)

Card Number
XXXX-XXXX-XXXX-5825

Name

Status
Active

Re-enter your new 4 digit PIN :

CONFIRM

Step 7 : OTP will be sent to registerd mobile number /email and user will have to insert same

YONO SBI (Mauritius) Ltd

Home Account Overview Service Requests Message Center HELPLINE 8002009/2108809

Authentication

Enter the OTP sent on your registered mobile number XXXXXXXX4673 or email XXXXXXXXXX@hotmail.com

Resend OTP

BACK SUBMIT

Step 8: After entering OTP, user will received below confirmation that PIN Code has been generated successfully

YONO SBI (Mauritius) Ltd

Home Account Overview Service Requests Message Center HELPLINE 8002009/2108809

← ATM Card Pin Generation

Reference Number 17560

Your request has been successfully processed.

Request Details	
Account	Debit Card
XXXX-1101	XXXX-NAN
Issue Date	Expiry Date
15/06/2023	31/05/2023
	Card Status
	Active

Congratulations!
Your Request is submitted successfully.
Reference ID is 17560
ATM Pin number has been updated successfully.

OK